



January 22, 2009

## **IMPORTANT SAFETY NOTICE**

**This notice is addressed to users of Mavic R-SYS front wheels**

Dear Mavic Customer:

As part of its ongoing commitment to customer safety and satisfaction, Mavic, Inc., is currently working with the U.S. Consumer Product Safety Commission to conduct a product safety recall of its R-SYS front wheels. Mavic, Inc., has determined that the carbon tubular spokes of the R-SYS front wheel may break during use, causing the rider to lose control and possibly fall, posing a risk of injury.

**All models of Mavic R-SYS front wheels are affected** (R-SYS, R-SYS Test, R-SYS Premium), whether purchased separately or as part of a bicycle. Immediately stop using the wheels and contact Mavic, Inc.

You should **immediately return your front wheel** to a Mavic dealer, who will inform you about receiving a new, upgraded replacement wheel free of charge once it is available and has been approved.

Mavic has a history of introducing many cycling innovations to the market. This constant search for improved performance will continue to lead Mavic towards design and technological advances. However, quality and reliability are major values that have made Mavic the leader in bicycle wheels, and Mavic desires to make a quality and reliability upgrade to the R-SYS wheel through this voluntary recall.

**If you have any further questions, please contact your Mavic Dealer,  
or call the following number: (800) 664-9228  
or visit [www.mavic.com](http://www.mavic.com)**

**Mavic regrets any inconvenience this recall may cause. We appreciate your understanding and we look forward to providing you with a superior upgrade to one of the finest wheels on the market.**